What is the victims support scheme?
The Victims Support Scheme helps people who are victims of violent crime in NSW. All victims of violent crime in NSW can get help with information and referrals. Contact the Victims Access Line on 1800 633 063 or the Aboriginal Contact Line on 1800 019 123.

You can also get help with:
- Counselling
- Financial assistance for immediate needs
- Financial assistance for economic loss
- Recognition payment

Important information about your application
Make sure you include a copy of a current government issued ID when you submit your application. If you do not give us ID, we may not accept your application.

This could be a:
- driver’s licence,
- passport,
- Medicare card, or
- card issued by Centrelink

If you are applying for financial assistance for economic loss and/or a recognition payment, make sure you send us medical, dental or counselling reports that show how the violent crime has affected you. We cannot assess your claim until your reports are received. If you do not give us your reports within 12 months of lodging your application, your claim will be closed.

Contact details
Victims Access Line 1800 633 063
Aboriginal Contact Line 1800 019 123
Hours 9am to 5pm, Monday to Friday
Email vs@justice.nsw.gov.au
Website www.victimsservices.justice.nsw.gov.au
Street address Level 1, Justice Precinct Offices 160 Marsden Street, Parramatta
Address all mail to The Commissioner of Victims Rights Victims Services, Locked Bag 5118 Parramatta NSW 2124

Victims Services
Department of Communities and Justice

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### Benefits

- For victims of sexual assault
  - Within 2 years of turning 18
  - For children, within 10 years of

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### What information do I need to give?

- The table summarises the different types of supports that you may get and what information we need from you for each support type.

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### What can I get help with?

- If the violent crime directly resulted in the death of a victim, the two year time period commences from the date of death.

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<th>Benefits</th>
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<th>What information do I need to give?</th>
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<td>Counselling</td>
<td>To help in your recovery</td>
<td>Up to 22 hours of counselling and more for some victims</td>
<td>Primary victims, Secondary victims, Family members</td>
<td>Application form, Government issued ID</td>
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<tr>
<td>Financial assistance for immediate needs</td>
<td>To help pay for things you need urgently to be safe and healthy because of the violent crime</td>
<td>You may get up to $5,000 to help pay for:</td>
<td>Primary victims, Parents, step-parents and guardians, Family victims</td>
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<td>Immediate needs support package (INSP)</td>
<td>To help pay for things you need urgently to be safe and healthy after the violent crime</td>
<td>You may receive grants to help pay for:</td>
<td>Primary victims of domestic violence</td>
<td>Application form, INSP Claim form, Government issued ID</td>
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<td>Financial assistance for economic loss</td>
<td>To help pay for loss of earnings and other costs that assist you with your recovery</td>
<td>We can help pay for:</td>
<td>Primary victims, Parents, step-parents and guardians, Family victims</td>
<td>Application form, Government issued ID</td>
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<tr>
<td>Recognition payment</td>
<td>To acknowledge that a violent crime has been committed against you.</td>
<td>Payment is based on the offence, for example:</td>
<td>Primary victims, Parents, step-parents and guardians, Financially dependent family victims and children under 18 years at the time of death</td>
<td>Application form, Government issued ID</td>
</tr>
</tbody>
</table>

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* If the violent crime was reported to the police, you do not need to send us a police report – just provide as much information as you can in the application form.

† If the violent crime directly resulted in the death of a victim, the two year time period commences from the date of death.